

You can use this service if...

- You have difficulty using the bus;
- There is no bus service running when you need to travel;
- Getting to your medical appointment by car is difficult.

How do I use this service?

1. Telephone 023 8027 0088 to register and book.
2. You will be asked to provide the following information:
 - Name, address and telephone number;
 - Time and date of medical appointment/ visit;
 - Name of hospital, medical centre or GP surgery visiting;
 - If wheelchair access is required.
3. If you only want to use the service for the return journey please telephone 023 8027 0088

How much notice should I give?

You should provide as much as notice as possible, ideally two days prior to your appointment or visit. If you book your journey more than a month in advance, please telephone nearer to the day of travel to confirm your booking.

Hospital car Service (Patient Transport Service)

It may be possible for you to use the Hospital Car Service free of charge. The doctor or consultant will be able to tell you if you are eligible for this service.

Useful Contacts

Traveline

Provides journey planning information on public transport services
T: 0871 200 22 33
W: www.traveline.org.uk

Eastleigh Borough Council,
Civic Offices, Leigh Road, Eastleigh,
Hampshire, SO50 9YN

T: 023 8068 8280
W: www.eastleigh.gov.uk
E: direct@eastleigh.gov.uk

This information can be provided in alternative formats including large print, audio tape, Braille and other languages by calling 023 8068 8000, emailing direct@eastleigh.gov.uk or texting 07797 877001.

EASTLEIGH
BOROUGH COUNCIL

Medical Transport Service
Bishopstoke, Fair Oak & Horton Heath



Valid from 1st June 2009
Tel: 023 8027 0088

Bishopstoke, Fair Oak and Horton Heath Medical Transport Service

The Bishopstoke, Fair Oak and Horton Heath Medical Transport Service is a subsidised transport service supported by Eastleigh Borough Council which will collect you from your home and take you to any one of the listed hospitals, medical centres and GP surgeries

This service is available seven days a week, if you are a patient attending a medical appointment or visiting friends and relatives in hospital.

This service will try to accommodate wheelchair users (please notify the operator at time of booking).



To use the service you must live in...

- Bishopstoke
- Fair Oak
- Horton Heath

How much will the journey cost?

The following prices are based on a flat fare from any location in the service area:

Hospital / Medical Centre / GP surgery	Fare (one way)
Bitterne Walk In Centre	£9
Boyatt Wood Surgery	£4.50
BrendonCare, Knightwood	£6
Brownhill Surgery	£5
Eastleigh Health Centre	£4
Fleming Park Leisure Centre (Healthworks appointments only)	£4
Fryern Surgery	£3
Knightwood Surgery & St Francis Surgery	£6
Lymington New Forest Hospital	£16.50
Moorgreen & Countess Mountbatten hospital	£7
North Baddesley Health Centre	£9
Old Anchor Surgery	£4
Park Surgery	£5.50
Pilands Wood Community Centre	£6.50
Portswood Road Surgery	£7
Princess Anne Hospital	£9
Queen Alexandra Hospital	£15
Romsey Hospital	£10
Royal Hampshire County Hospital	£11
Royal South Hampshire Hospital	£10
Serum Road Hospital, Winchester	£11

Hospital / Medical Centre / GP surgery	Fare (one way)
Southampton General Hospital	£9
Spire Hospital	£9
St Andrews Surgery	£4
Stokewood Surgery	£3
Stoneham Lane Surgery	£5.50
Sylvan Clinic	£9
The Hub, Eastleigh	£3
The Nuffield Hospital	£5.50
Western Community Hospital	£9

Passengers attending appointments at the same hospital, medical centre or GP surgery at similar times, may be asked to share their journey with another passenger/s. If this occurs, the fare will be split proportionally between the passengers.

